

2025 VIRTUAL QUALITY SYMPOSIUM

Transforming Nutrition and Dietetics
Through Quality Improvement

**Commission
on Dietetic
Registration**
the credentialing agency for the
**Academy of Nutrition
and Dietetics**
eat
right.

APRIL 22, 2025

10:00 AM - 2:00 PM CT

10:00 AM - 10:10 AM CT

Welcome

10:10 AM - 11:00 AM CT

General Session 1
Quality Improvement 101

11:00 AM - 12:00 PM CT

General Session 2
Driving Change with Quality Improvement
Across Care Settings

12:00 PM - 12:20 PM CT

Quality Improvement Experts Q&A

12:35 PM - 1:35 PM CT

Breakout Sessions

- Food Service - Strategies for Sustainability: Cutting Waste and Boosting Patient Satisfaction
 - Acute Care - Turning Theory into Practice: Implementing the GMCS Framework for Success
 - Post Acute Care - Bridging the Gap: Strategies to Improve Compliance with Nutrition Recommendations
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1:35 PM - 2:00 PM CT

Networking Session and Recap/Reminders

APRIL 29, 2025

10:00 AM - 2:00 PM CT

10:00 AM - 10:10 AM CT

Welcome and Reminders

10:10 AM - 11:30 AM CT

General Session 3
Strategic Staffing in Nutrition Services:
Creative Solutions for Workforce
Optimization

12:00 PM - 12:30 PM CT

Poster Sessions

12:30 PM - 1:50 PM CT

General Session 4
Build and Sustain Success: Navigating
Change Management in Interdisciplinary
Teams

1:50 PM - 2:00 PM CT

Closing and Reminders

The 2025 Virtual Quality Symposium awards 6.0 CPEUs, and the Poster Session awards 0.5 CPEUs, in accordance with the Commission on Dietetic Registration's CPEU Prior Approval Program.

Total Event CPEUs = 6.5

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GENERAL SESSION PRESENTERS



**ANNE COLTMAN,
MSHA, MS, RDN, FAND, FACHE**
Senior Director, Practice Excellence
Academy of Nutrition and Dietetics
General Session 1 & 4



**ANGELA LAGO,
MS, RD, LDN, FAND**
Regional Clinical Nutrition Manager
Novant Health
General Session 2



**ASHLEY CHILSON,
MS, RDN, CDN**
Regional Clinical Nutrition Manager &
Director of Nutrition Systems
Morrison Healthcare/Monroe Community Hosp.
General Session 2



ERIC WEST, MBA, NDTR
Assistant Professor of Dietetics
Arkansas State University
General Session 2 & 4



**EMILY PACETTI,
MS, RD, LDN, CSG**
Clinical Nutrition Manager
South Shore Hospital
General Session 3

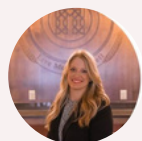


**MELISSA MOLLOY,
MS, RDN, CD**
Manager, Clinical Nutrition and Patient Services
UW Valley Medical Center
*General Session 3 & Food Service Breakout
Session*



**JAMIE EPTING,
MS, RD, CDN, FAND**
Corporate Malnutrition Program Manager
Morrison Healthcare
General Session 3

BREAKOUT SESSION PRESENTERS



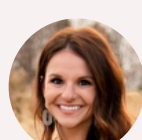
**KIMBERLY AMBROSE,
MS, RD, LD**
Systems Director, Food & Nutrition
Services
Morrison Healthcare
Food Service



**MICHELLE ASHafa,
RD, LDN, CAPM, CSM**
Quality Technology Analyst
Commission on Dietetic Registration
Acute Care



**JOAN BACA,
MHL, RD, CPHQ**
Manager, Medical Nutrition Therapy
Sutter Medical Center Sacramento
Acute Care



KAYELA REED, MS, RD, LDN
Regional Clinical Nutrition Manager &
Director of Nutrition System I
Morrison & Penn Highlands Healthcare
Acute Care



**N. ELAINE FARLEY-ZOUCHA,
RDN, LMNT, LD**
VP Education and Resources
DiningRD
Post Acute Care



**HANNAH MITCHELL,
MS, RD, CDN**
Lead Registered Dietitian
Monroe Community Hospital,
Morrison Healthcare
Post Acute Care