#### Commission on Dietetic Registration

the credentialing agency for the Academy of Nutrition and Dietetics

## **Appeal Application Instructional Tutorial**

Updated: March 2025



#### **<u>Step 1</u>**: Go to <u>www.cdrnet.org</u> and click on "**MyCDR login**"



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### Step 2: Log in to your myCDR account using your username and password



#### Helpful Tips

- The username is typically your **ID number** which starts with the first number after R00 (e.g., 456789)
- If you forgot your password, click the **forgot password link** and follow the prompts to reset the password or have the system email the login information

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# **<u>Step 3</u>**: Enter the appeals application by clicking on **"Submit or View Appeal"** on the left navigation pane

	Dashboard	myCDR Credential Dashboard	
	PDP		View PDP guid
	Profile		<u>View PDP Updates and</u> <u>Announcements</u>
		Select Credential	SELECT
	Journal Quizzes	Registered Dietitian Nutritionist or Registered Dietitian	▼ JELECT
	CDR Fees & Invoices	Professional Development Portfolio Status	
	Apply for Specialist Certification	Registered Dietitian Nutritionist or Registered Dietitian	
	Apply for Advanced Practice Certification		
	Apply for Obesity & Wt	Your five vear recertification cycle: 03/20/2021 - 05/31/2	026 Status
		1 <u>Submit a Learning Plan</u>	Status
	CDR ID Card	The first step is to submit a Learning Plan.	✓ Approved
	Message Center		
	Submit or View Appeal		
	Certificate of Training	Record your Activities	
		Once you've created your Learning Plan, you'll record the continuing education activities you've completed in the Activity Log.	✓ CPEU recorded
€	Sign Out		
		Submit your Activity Log	
		Don't forget to submit your Activity Log when you've completed the minimum CPE requirements. You'll submit the log to CDB for approval	$\checkmark$ Not submitted for approva

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## **<u>Step 4</u>**: Read the appeals instructions, check the box to indicate that you have reviewed the instructions and wish to proceed, and click **"Continue"**



#### Appeals Instructions

After receiving an adverse decision in writing from CDR regarding an appellant's registration, continuing education credits, or other appealable subject matter, an appellant may submit an appeal to the CDR Appeals Panel, who will consider it at the next regularly scheduled meeting. The Appeals Panel deliberates and decides on all appeals requests. This Panel meets once a month and appellants are notified by email if their request was granted or denied. All appeals are prepared and presented confidentially to the Panel (names are redacted). Appellants are notified of the Panel's decision via email within 5 business days.

Appeal Document Deadline Date	Appeal Meeting Date
February 5, 2025	February 19, 2025
March 5, 2025	March 19, 2025
April 2, 2025	April 16, 2025
May 7, 2025	May 21, 2025

\*Please note that the dates above do not apply to advance practitioner or specialist credential appeals. Once the full appeal is received, a Panel review date will be determined.

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When submitting an appeal, appellants will be required to:

- Select Appeal type
  - Extension of PDP Deadline\*
  - Waiver of Registration Maintenance Fee
  - 3. Waiver of the Registration Maintenance Late Fee
- Specialist/AP Appeal
- 2. Submit a Statement of Appeal
  - 1. Indicate what you are appealing
  - Describe why you need the appeal granted
  - 3. Cite any hardships resulting in the need for an appeal
  - 4. If requesting an extension, indicate length of desired extension

3. Provide Third-party supporting documentation

- 1. Examples:
  - Medical Letter from a doctor, medical records
  - 2. Legal Letter from a counselor, attorney, or legal representative
  - 3. Financial Tax documentation, documentation of government assistance
- \$20 non-refundable appeals review fee\*\*.

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#### **<u>Step 5</u>**: To file a new appeal, click **"Add a new Appeal"**

Created       Appeal Type       Request Date       Status         /24/2022       Extension of PDP Deadline       Open	List Appeals					
Created     Appeal Type     Request Date     Status       /24/2022     Extension of PDP Deadline     Open				Add a r	new Appeal	
/24/2022 Extension of PDP Deadline Open	Created	Appeal Type	Request Date	Status		
	/24/2022	Extension of PDP Deadline		Open		



#### **<u>Step 6</u>**: Select credential from the drop-down list and enter the statement of appeal

Display ap	ppeal detail	
Created 3/11/2025	Appeal Type Extension of PDP Deadline Leigth of extension required 6 Months	
Appeal Number 601285	Status Open	
Registered Dietitia	an Nutritionist or Registered Dietitian	Select credential
Please indicate be to appeal; If asking	elow what you are appealing for; Why you need your appeal to be granted; Medical, legal, or financial hardship resulting in the need ng for an extension of the PDP Deadline, length of extension needed.	
		Statement of anneal must include
I am requesting a year cycle which I physician that car	a 6 month extension to complete the required CPEUs and submit my Activity Log. I have experienced medical hardships within my 5- have impacted my ability to complete the required continuing education to maintain my registration. I have uploaded a letter from my an speak to my medical hardships.	<ul> <li>Type of appeal request</li> <li>Reason for appeal request</li> </ul>
		<ul> <li>Explanation of hardships (i.e., medical, lega financial)</li> </ul>
		Length of extension (if applicable)
Click upload butto financial). Minim	on to right to upload supporting documents mentioned in statement of appeal (medical, legal, num one document required.	
	Uploed Documents	<b>Note:</b> In the history of appeals, the Panel tend grant positive outcomes to individuals who have
I would like to mov appeals, the Apper outcomes outlined	we forward with my appeal; however, I do not have third-party supporting documentation. I am aware that in the history of eal Panel tends to grant positive outcomes, to those who can provide third party supporting documentation confirming the id in their letter of appeal.	and can provide corroborating third-party
		hardships mentioned above and/or supporting
: on	Save and continue later Next - Pay Appeal review fee	documentation, the appellant may not receive positive outcome desired.
or the utrition		

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#### **<u>Step 7a.</u>**: Add third-party supporting documentation by clicking **"Upload Documents"**

	Display appeal deta	ail	
	Created 3/11/20/25 Appeal Number 601285 Belect Credential related to appeal Decistance Distrition Nutritionics o	Appeal Type Extension of PDP Deadline Largth of extension required 6 Months Status ODen Peoleteed Distribut	<ul> <li><u>Examples of third-party supporting documentation</u></li> <li><b>Medical</b> –signed letter from a medical professional/physician, medical records</li> </ul>
	Please indicate below what you a to appeal; If asking for an extensi statement of appeal I am requesting a 6 month exten year cycle which have impacted physician that can speak to my n	re appealing for; Why you need your appeal to be granted; Medical, legal, or financial hardship resulting in the need on of the PDP Deadline, length of extension needed. sion to complete the required CPEUs and submit my Activity Log. I have experienced medical hardships within my 5- my ability to complete the required continuing education to maintain my registration. I have uploaded a letter from my redical hardships.]	<ul> <li>Legal –letter from a counselor, attorney, or legal representative; court documents</li> <li>Financial – complete tax documentation, documentation of government assistance</li> </ul>
	Click upload button to right to up	load supporting documents mentioned in statement of appeal (medical, legal,	
	financial). Minimum one docume I would like to move forward with appeals, the Appeal Panel tends t outcomes outlined in their letter o	my appeal; however, I do not have third-party supporting documentation. I am aware that in the history of o grant positive outcomes, to those who can provide third party supporting documentation confirming the f appeal.	<b>Note:</b> In the history of appeals, the Panel tends to grant positive outcomes to individuals who have experienced medical, legal, or financial hardships and can provide corroborating third-party supporting documentation. Without any of the hardships mentioned above and/or supporting
Commission on Dietetic Registration		Save and continue later Next - Pay Appeal review fee	positive outcome desired.

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### No third-party supporting documentation?

Read the statement and select the box at the bottom of the page, skip to step 10

Created S711 (20125	Appeal Type
5/11/2025	
	6 Monthe
	0 montailio *
Appeal Number	Status
501285	Open
elect Credential related to appeal	
legistered Dietitian Nutriti	onist or Registered Dietitian 🔹
o appeal; If asking for an e	ryou are appearing for, why you need you appear to be granted, medical, regar, or mancial nardship resulting in the need extension of the PDP Deadline, length of extension needed.
statement of appeal	
year cycle which have imp physician that can speak t	acted my ability to complete the required continuing education to maintain my registration. I have uploaded a letter from my o my medical hardships.
year cycle which have imp physician that can speak t click upload button to righ financial). Minimum one d	acted my ability to complete the required continuing education to maintain my registration. I have uploaded a letter from my o my medical hardships.] to upload supporting documents mentioned in statement of appeal (medical, legal, ocument required.

**Note:** In the history of appeals, the Panel tends to grant positive outcomes to individuals who have experienced medical, legal, or financial hardships and can provide corroborating third-party supporting documentation. Without any of the hardships mentioned above and/or supporting documentation, the appellant may not receive the positive outcome desired.



#### **Step 7b.**: To add documents, click "Select File"



#### Examples of third-party supporting documentation

- **Medical** –signed letter from a medical professional/physician, medical records
- **Legal** –letter from a counselor, attorney, or legal representative; court documents
- **Financial** complete tax documentation, documentation of government assistance

**Note:** In the history of appeals, the Panel tends to grant positive outcomes to individuals who have experienced medical, legal, or financial hardships and can provide corroborating third-party supporting documentation. Without any of the hardships mentioned above and/or supporting documentation, the appellant may not receive the positive outcome desired.

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#### **Step 8**: Add the third-party documentation and click "Upload File"



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#### Step 9: Confirm all third-party supporting documentation is uploaded and click "Next"



# **OPTIONAL STEP**: If requesting an extension, complete CDR's paper Activity Log. Once complete, upload this document within the appeal application. Once all documents are uploaded, click **"Next"**

Appeal Type Exte Upload supporting PDP documents Status The paper Activity Open Please provide documentation of any CPEUs completed during the 5-year cycle in which you are requesting an extension. CPEU requirements re: 75 CPEUs for RDs, Log should be used 50 CPEUs for DTRs, with at least one ethics-related activity. t or Regi<mark>download paper Activity Log</mark> to document any nancial t you are \* Step 1: Document any CPEUs completed during your 5-year cycle on the paper **CPEUs** completed eed to a eded. \* Step 2: Upload paper Activity Log within the 5-year \* Step 3: Upload certificates of completion and/or an agenda for all activites docu cycle that are **not** he May rs taking already documented lequate within your online Short description Activity Log. t to uple incial). Cancel Next with my at in peal Panel tends to grant positive outcomes, to those who can provide third party supporting outcomes outlined in their letter of appeal

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A paper Activity Log can be found on CDR's Appeals Procedures webpage by clicking here.

File upload is the same process as uploading third-party supporting documents (steps 7-9).

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## **<u>Step 10</u>**: Once all information and documentation is included in the appeal application, click **"Next-Pay Appeal review fee"**

3/11/2025	Extension of PDP Deadline
	Length of extension required
	6 Months 💌
opeal Number	Status Open
elect Credential related to app	eal
Registered Dietitian Nut	itionist or Registered Dietitian 👻
Please indicate below w to appeal; If asking for a	hat you are appealing for; Why you need your appeal to be granted; Medical, legal, or financial hardship resulting in the need n extension of the PDP Deadline, length of extension needed.
statement of appeal I am requesting a 6 moi year cycle which have ir physician that can spea	ath extension to complete the required CPEUs and submit my Activity Log. I have experienced medical hardships within my 5- npacted my ability to complete the required continuing education to maintain my registration. I have uploaded a letter from my k to my medical hardships.
Click upload button to ri Inancial). Minimum on	ght to upload supporting documents mentioned in statement of appeal (medical, legal, e document required.
Click upload button to ri financial). Minimum on I would like to move forv appeals, the Appeal Pan outcomes outlined in the	ght to upload supporting documents mentioned in statement of appeal (medical, legal, e document required. Upload Documents and with my appeal, however, I do not have third-party supporting documentation. I am aware that in the history of el tends to grant positive outcomes, to those who can provide third party supporting documentation confirming the ir letter of appeal.



# **<u>Step 11</u>**: Click **"Pay Appeal Fee"**, enter the credit card information, and click **"Pay \$20.00"** to submit the payment

#### Pay appeal review fee and submit appeal

Created	Appeal Type	Appeal Type		
1/26/2022	Extension of PDP Deadline			
	Status			
	Open			
appeal invoice number	Balance due \$20	Fee unpaid		

The appeals review fee covers the processing of the appeal. It will not be refunded if the applicant decides NOT to move forward. The appeal will not be reviewed until the fee is paid. After payment please submit the application for review.



Save and continue later



	Invoice# 5283578	
nit		
adlin	Payment Amount \$20.00	
due \$		_
the a intil	Name (as it appears on card)	oplica subm
_	Card number (no dashes or spaces)	
	Expiration Date	
- F	· · · · · · · · · · · · · · · · · · ·	•
	Security Code (3 on back, Amex 4 on front)	
Save		
	Billing ZIP/Postal code	
6	Pay \$20.00	
	Cancel	
_		

## **Step 12**: Once the payment is processed, click **"Submit Appeal for review"**





**Note:** You will receive email confirmation once approved to move forward to the Panel and/or if additional information is needed for the appeal.

## **Questions?**

Please contact CDR at CDRappeals@eatright.org

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